

Cloud9 Real Time pricing and FAQ for QuickBooks Express members

Cloud9 Real Time is exciting to be working with QBE and offering their members exclusive pricing for moving over to Cloud9 from an existing host or if with no host. Further, Cloud9 will provide dedicated migration specialists to help with the smooth transition.

Pricing details:

-\$35/user/month for QuickBooks* only hosting plus \$100/user** to move over from an existing host to Cloud9;

-\$35/user/month for QuickBooks* only hosting plus \$50/user to move over if with no host

-additional application (MS Office included) hosting requires a per application host fee

*Client must provide their own license or lease QuickBooks from Cloud9 or other QB leasing company

**Proof of competitor must be provided in the form of an invoice or email from that company with \$ details

For a quote and more information, please call **888-869-0076** (Mon – Friday 6am – 5pm PST) option 2 to reach sales. Please mention you are with QuickBooks Express (or QBE) to receive the special pricing.

Once signed up, a sales advisor will introduce you to one of our migration specialists to help in the transition and answer any other questions you may have about our service.

FAQ:

How long will it take to migrate from C9? It depends on your set up today. An individual user can move over within a week or so; 5 users or more requires about 2 weeks.

How do I access the Cloud9 cloud? There are several methods in Windows– desktop icon shortcuts to the applications, Remote Desktop Connection (like Right Networks), browser (common if you are accessing from a friends computer, hotel computer, etc.); Mac users access via Remote Desktop; users can also access from mobile devices such as an iPad or Android device.

How many QuickBooks files (and flavors, i.e., Pro, Premier, Enterprise) can I host for \$35/month? Unlimited. Limitations are based on your server disk capacity.

What are the most common applications hosted for accountants outside of QBs? T-Value, Webgility, Avalara, Tallie, Bill.com, Sage and Office Tools Pro.

Do you offer a FREE trial? Absolutely!

What are your support hours? Mon – Friday 5 – 6 PST and afterhours if unable to log in. We also offer VIP support which will soon have 24/7/365 support, beta programs and other services for customers with higher demands.